



Fact Sheet - New Residential Connections

Can I get a Non-drinking Water Service with CIT?

CIT are willing to supply people with a non-drinking water service where their property is located in close proximity to a CIT pipeline. Where a property is located some distance from a CIT pipeline we can consider providing a connection at a mutually agreed point on our pipeline, however it will be the responsibility of the property owner for delivery of the supply from that connection point to their property. To determine the requirements for a connection may require a visit from a CIT Field Officer.

Type of Connection

The majority of our non-drinking water services are through a 25mm meter with a supply rate of approximately 30 litres per minute. However the water pressure in each system is different, with the minimum pressures provided as follows:

- Low Pressure System providing a minimum of 30kPa - Berri, Cobdogla, Ral Ral, Lyrup, Kingston, Moorook, and Waikerie Districts.
- Medium Pressure System providing a minimum of 200kPa - Mypolonga and Cadell Districts.
- High Pressure System providing a minimum of 350kPa – Cooltong, Loxton, Sunlands and Golden Heights Districts.

What does the connection cost?

The cost of a non-drinking water service in the 2024-2025 financial year is **\$2,015.00**. This is for the supply of the meter and connecting the meter to the pipeline. In addition you must also provide 1 Megalitre (1.000 MI) of Water Entitlement to CIT to cater for your consumption. This water entitlement can be provided in the one of the following ways:

1. Transfer 1.000 MI of Water Entitlement you already hold to CIT for each new non-drinking water service outlet.
2. Purchase 1.000 MI of Water Entitlement on the open market for each new non-drinking water outlet and transfer it to CIT.
3. Provide CIT **\$7,500.00** per new domestic outlet to facilitate CIT purchasing 1.000 MI of Water Entitlement for each new domestic outlet.

What are the ongoing costs?

The charges for non-drinking water service customers are declared annually by the Board and published in local newspapers and are available on CIT's website. For the 2024/2025 financial year there is an annual service charge of **\$240.00** per connection billed at **\$60.00** per quarter, plus water use charged at the rate of **\$0.79** per kilolitre also billed quarterly.

Water Quality

The water we supply for non-drinking water services is untreated water pumped directly from the River Murray. The water is non potable and not suitable for human consumption. Prior to receiving a non-drinking water service you must sign a Form K "Water Supplies from CIT Pipe mains - Standard Terms of Supply" acknowledging this fact.

Storage for Non-drinking Water Services Customers

As a result of the repairs and maintenance issues, we recommend that non-drinking water service consumers have an alternative storage supply that they can use when the CIT supply is interrupted. Most customers use tanks and we recommend at least 7 days of peak use storage as a minimum.

Is the use of water subject to any restrictions?

Water restrictions and/or conservation measures for CIT customers are the same as those that apply for SA Water customers.

Do I have to order water like the irrigators?

Water for non-drinking water service customers is available on demand, and you do not have to order water as our irrigators do.

Further Information

If you require further information please contact at our office at 4 Fowles Street, Barmera or on (08) 8580 7100.